



Health Care Quality Performance (HCQP) Program

HOME HEALTH SUBCOMMITTEE

8-9am, August 18, 2010

Quality Partners of Rhode Island

Goals/Objectives

- To advise the Department on home health reporting and implement agreed-upon policies

Invitees

<input type="checkbox"/> Rosa Baier (Chair)	<input type="checkbox"/> Ann Ganung	<input type="checkbox"/> Louis Paolino
<input type="checkbox"/> Jeanne Brockway	<input type="checkbox"/> Judy Maher	<input type="checkbox"/> Amy Roode
<input type="checkbox"/> Cathy Cransten	<input type="checkbox"/> Stephanie Mello	<input type="checkbox"/> Colleen Rose
<input type="checkbox"/> Karen D'Antonio	<input type="checkbox"/> Karen Mercer	<input type="checkbox"/> Raymond Rusin
<input type="checkbox"/> Kerry Demers	<input type="checkbox"/> Ann Messier	<input type="checkbox"/> Kathleen Shatraw
<input type="checkbox"/> Meredith Eckel	<input type="checkbox"/> Barbara Novak	<input type="checkbox"/> Darlene Skorski
<input type="checkbox"/> John Folan	<input type="checkbox"/> Margaret Nugent	<input type="checkbox"/> Sheila Turner
<input type="checkbox"/> Michelle Fournier	<input type="checkbox"/> Mary Onyejose	<input type="checkbox"/> Samara Viner-Brown

Time

Topic/Notes

8:00am **Welcome & Administrative Updates**

Rosa Baier, MPH, Chair

- Introductions
- Brief history of program goals and previous meetings
- Today's objectives

8:10am **Data Updates**

Rosa Baier, MPH

Report	Frequency	Data Period	Updated
1. Clinical quality measures	Quarterly	Apr-Jun 09	July 09
2. Patient satisfaction	Annual	Sept-Nov 2007	May 08

8:15am **Patient Satisfaction Surveys**

Rosa Baier, MPH, Chair

Samara Viner-Brown, MS

- Stakeholder process to date:
 - Choice of a validated instrument (vendor)
 - Piloting data collection, 2006
 - Reporting data, 2007

- Stakeholder recommendations:
 - Collect every two years (anticipated Fall 2009)
 - Pros: Minimize agency staff burden and cost
 - Cons: Report information that may not reflect recent care and/or improvements; due to lag time or turnover, agency staff may not recall the requirement and process
 - Align with Medicare HH-CAHPS timeframes (anticipated Summer/Fall 2010)
 - Pros: Minimize duplication of effort/cost for Medicare agencies
 - Cons: Medicare's timeline changed frequently; the HH-CAHPS requirement does not apply to non-Medicare certified agencies
 - Summary of current requirements:

Population	Instrument	Data Collection Timeframe	
		Medicare reporting	State reporting
Skilled patients	HH-CAHPS (any vendor)	<ul style="list-style-type: none"> • <u>Dry run (not reported)</u>: one month between July-Sept 2010 • <u>Reporting</u>: Beginning with Oct 2010-Sept 2011 data 	<ul style="list-style-type: none"> • Oct-Dec 2010
Non-skilled patients	Press Ganey	<ul style="list-style-type: none"> • Not applicable 	<ul style="list-style-type: none"> • Oct-Dec 2010

- Next steps/discussion:
 - Communication with agencies
 - Upcoming deadlines
 - Contract tracking
 - Reporting

8:55am **Open Forum & Next Steps**
Rosa Baier, MPH, Chair

- Action items
- Next meeting